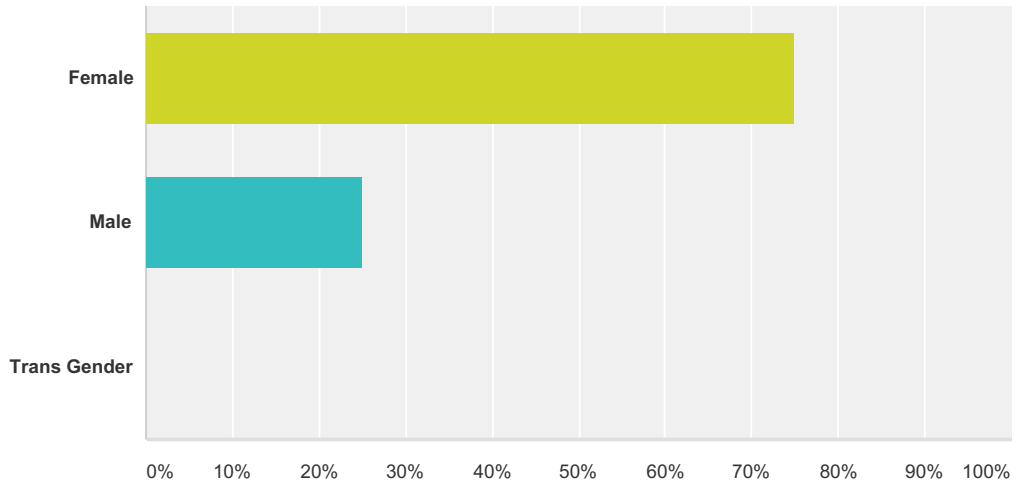


### Q1 You are answering these questions from the perspective of being a:

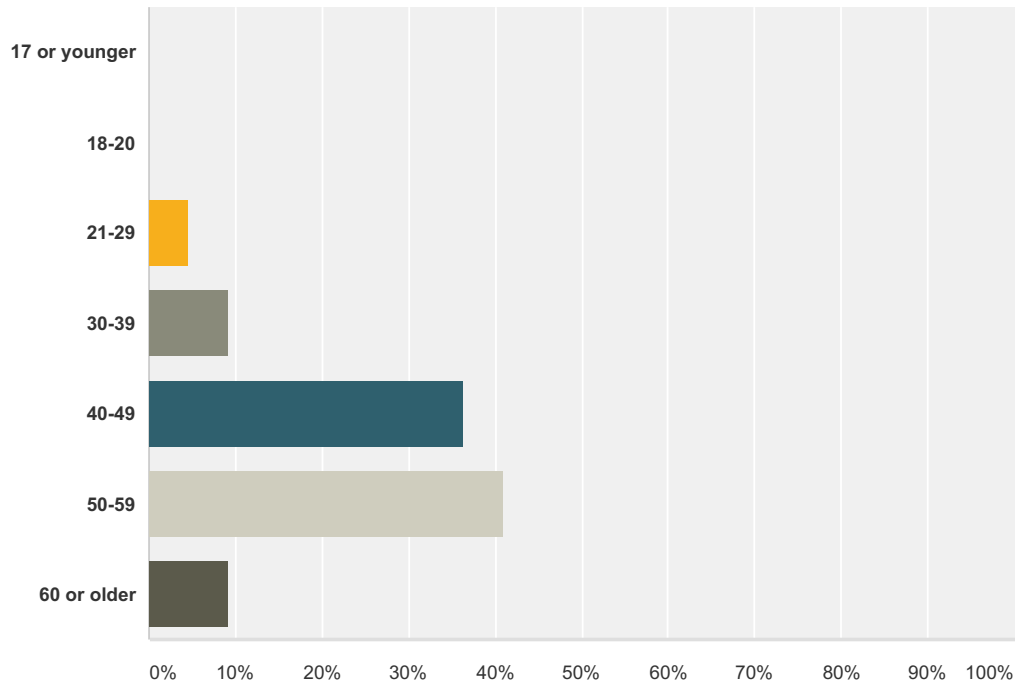
Answered: 44 Skipped: 0



Answer Choices	Responses	
Female	75.00%	33
Male	25.00%	11
Trans Gender	0.00%	0
<b>Total</b>		<b>44</b>

## Q2 What is your age?

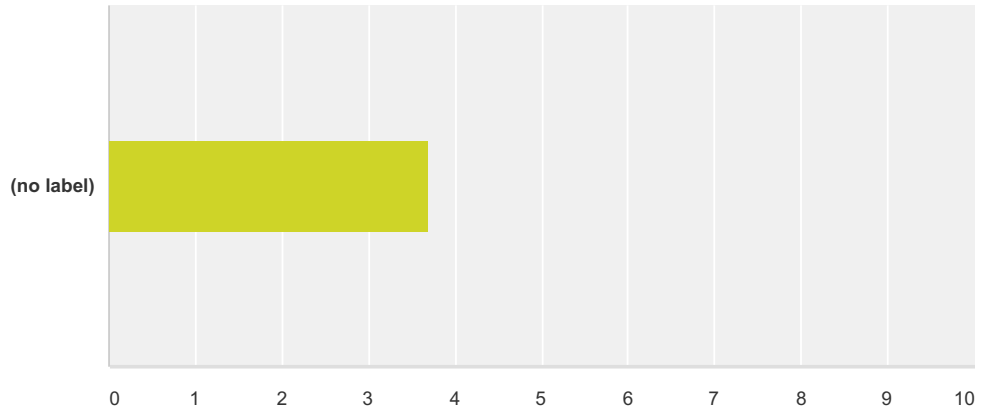
Answered: 44 Skipped: 0



Answer Choices	Responses
17 or younger	0.00% 0
18-20	0.00% 0
21-29	4.55% 2
30-39	9.09% 4
40-49	36.36% 16
50-59	40.91% 18
60 or older	9.09% 4
<b>Total</b>	<b>44</b>

**Q3 From your experience, show your level of agreement with the following statement: "Typically, I find using a public toilet a stressful experience"**

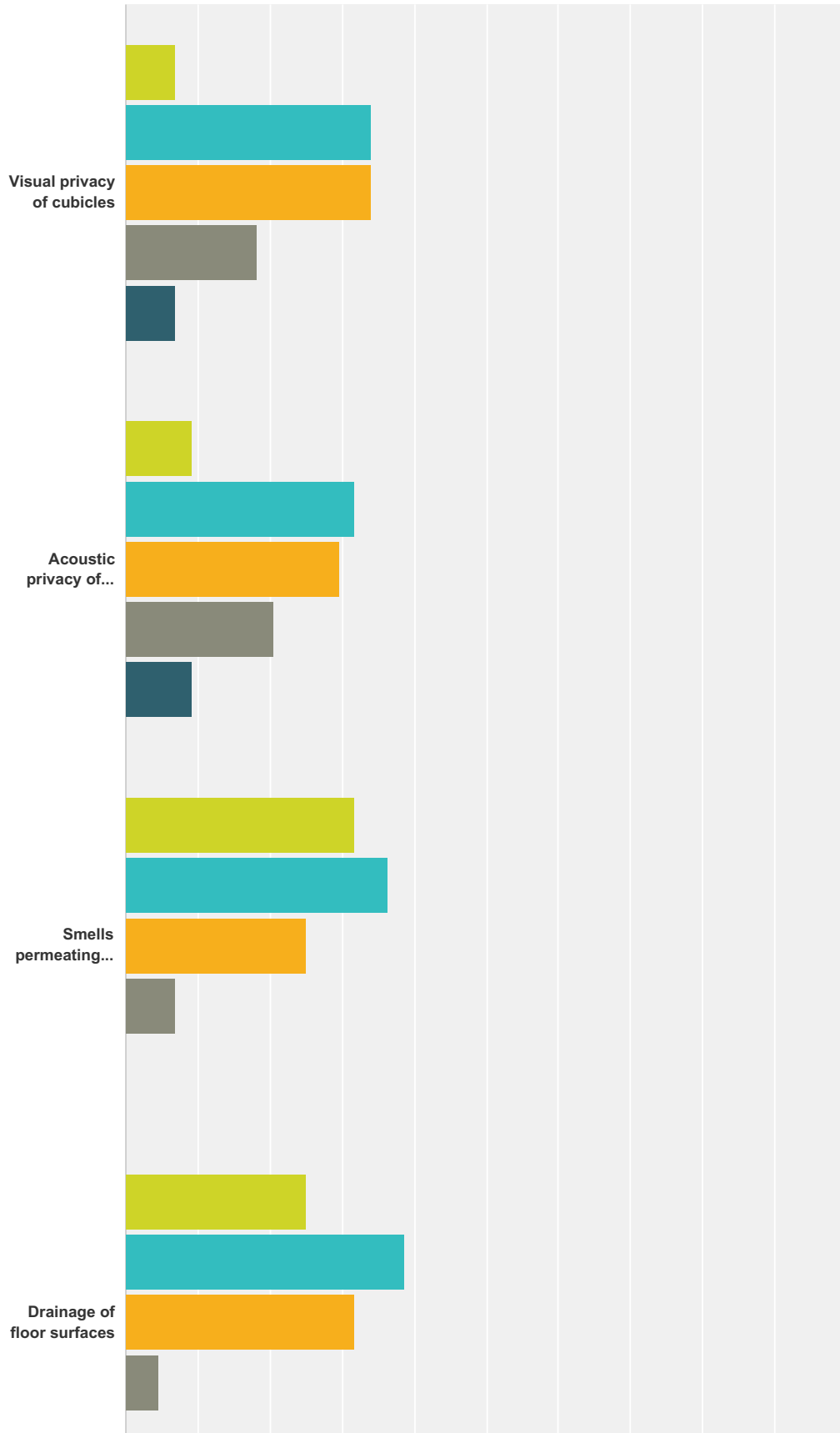
Answered: 44 Skipped: 0

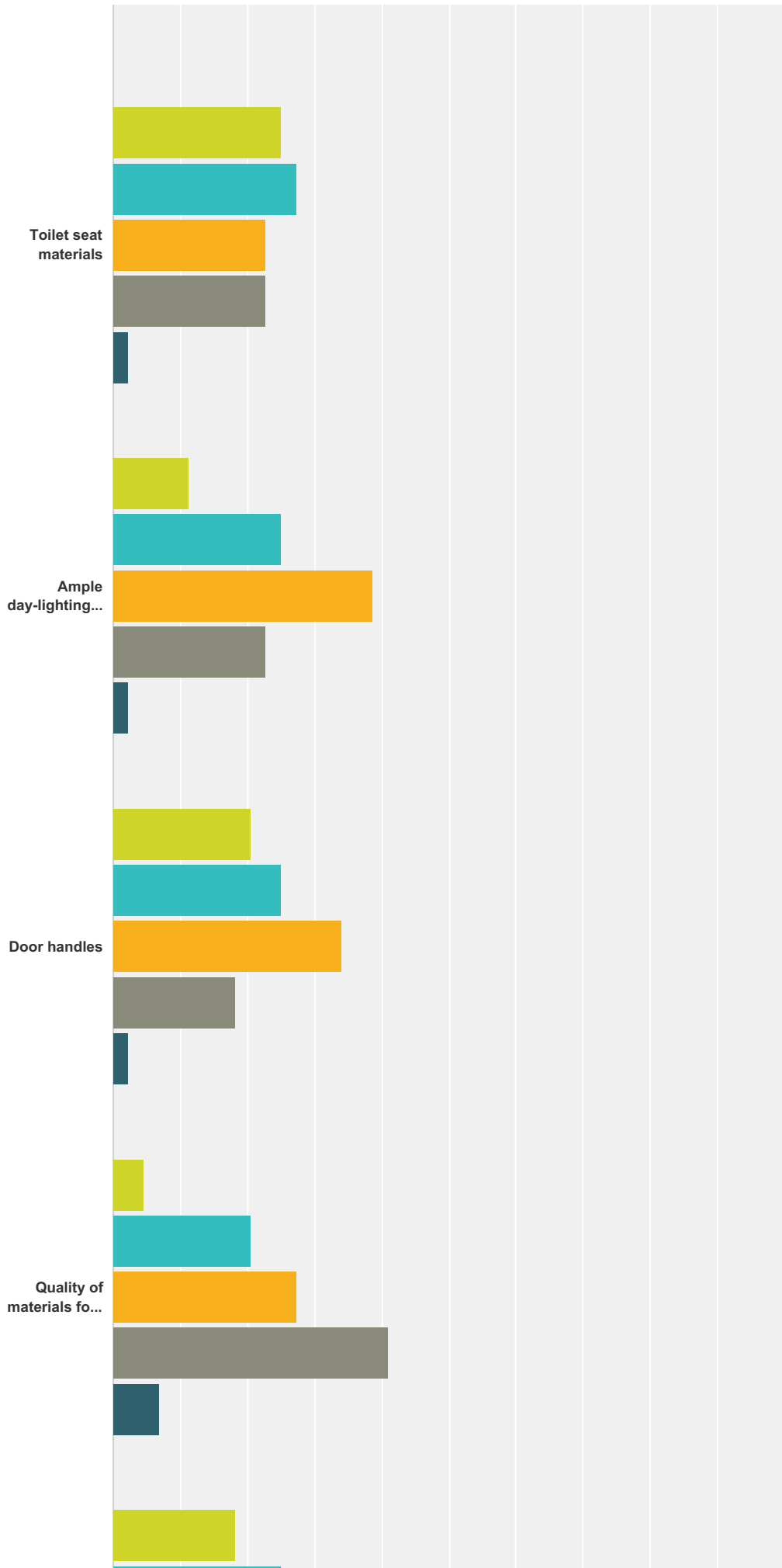


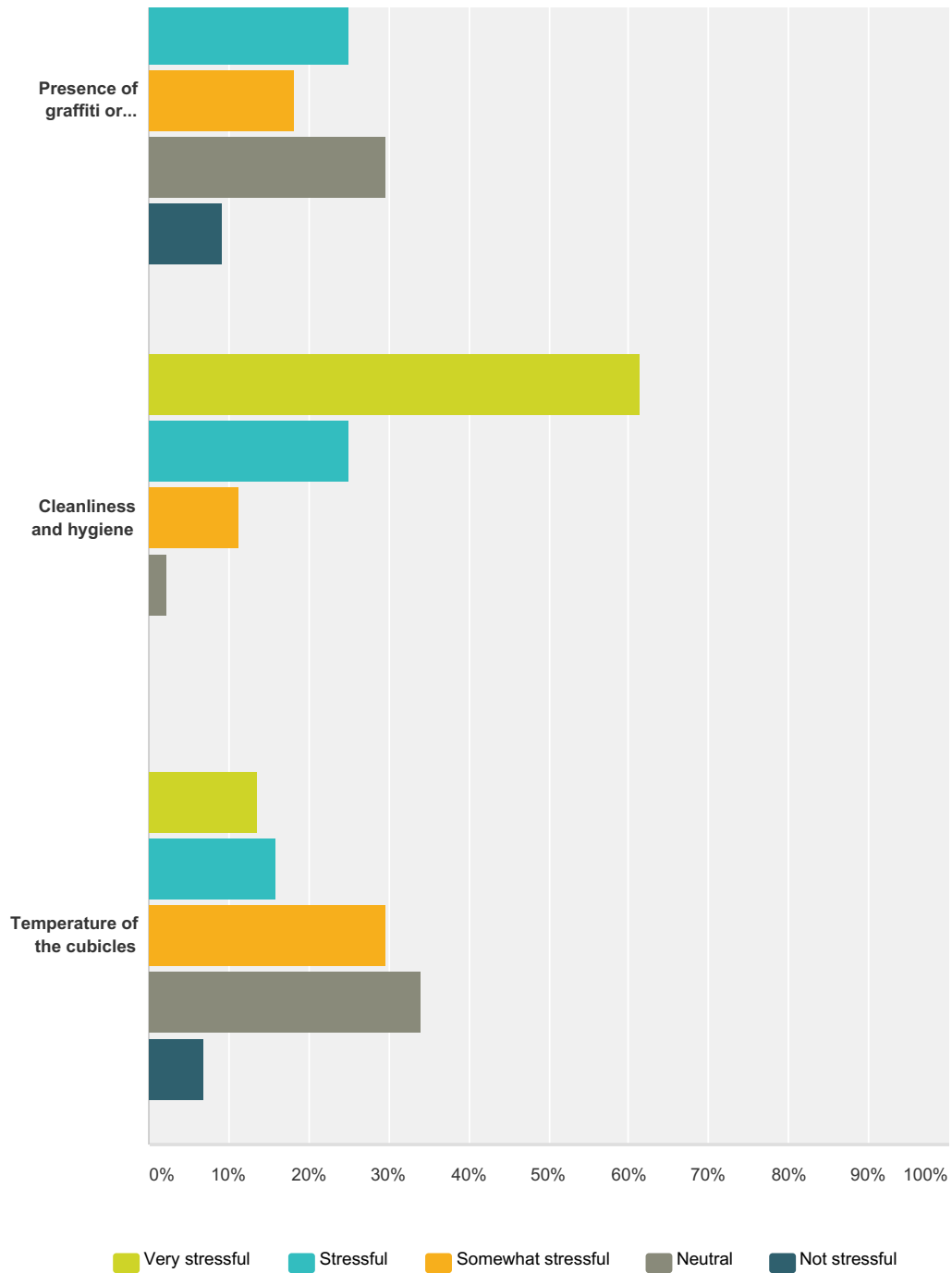
	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know	Total	Weighted Average
(no label)	2.27% 1	15.91% 7	11.36% 5	50.00% 22	20.45% 9	0.00% 0	44	3.70

### Q4 From your experience, tell us how each aspect of a typical public toilet design, affects your stress levels towards using the facility:

Answered: 44 Skipped: 0







	Very stressful	Stressful	Somewhat stressful	Neutral	Not stressful	Total
Visual privacy of cubicles	6.82% 3	34.09% 15	34.09% 15	18.18% 8	6.82% 3	44
Acoustic privacy of cubicles	9.09% 4	31.82% 14	29.55% 13	20.45% 9	9.09% 4	44
Smells permeating cubicles	31.82% 14	36.36% 16	25.00% 11	6.82% 3	0.00% 0	44
Drainage of floor surfaces	25.00% 11	38.64% 17	31.82% 14	4.55% 2	0.00% 0	44
Toilet seat materials	25.00% 11	27.27% 12	22.73% 10	22.73% 10	2.27% 1	44
Ample day-lighting and/or artificial lighting	11.36% 5	25.00% 11	38.64% 17	22.73% 10	2.27% 1	44

Door handles	20.45% 9	25.00% 11	34.09% 15	18.18% 8	2.27% 1	44
Quality of materials for wall surfaces	4.55% 2	20.45% 9	27.27% 12	40.91% 18	6.82% 3	44
Presence of graffiti or vandalism	18.18% 8	25.00% 11	18.18% 8	29.55% 13	9.09% 4	44
Cleanliness and hygiene	61.36% 27	25.00% 11	11.36% 5	2.27% 1	0.00% 0	44
Temperature of the cubicles	13.64% 6	15.91% 7	29.55% 13	34.09% 15	6.82% 3	44

#	Other (please specify)	Date
1	the female toilets is always located further than the mens	11/24/2015 2:01 PM
2	Taking small children into public toilets - comes into cleanliness/hygiene	11/24/2015 9:47 AM
3	Having to touch any part of the cubicle	11/24/2015 9:37 AM
4	The paper!	11/24/2015 9:05 AM
5	Difficult placement (ie hard to reach) toilet paper & bin for disposal of feminine hygiene products, cubicle too narrow	11/24/2015 7:12 AM
6	The unkempt nature of the place, the ease and cleanliness of the services for menstruating women	11/24/2015 6:18 AM
7	It's location. For example is it safe, could someone be hiding in there and also the flip side is it so public that there's so much traffic through that cleanliness will be a issue.	11/24/2015 6:11 AM
8	Security - broken locks on cubicle doors	11/24/2015 5:45 AM
9	broken door latch, no place for bags and personal items.	11/24/2015 3:55 AM
10	If the door doesn't lock properly, I find that extremely stressful.	11/24/2015 3:18 AM
11	If well airated and running water that helps to cleanse hands.	11/23/2015 7:28 PM
12	Not enough hanging space on back of door for bags.	11/23/2015 6:38 PM
13	decent toilet paper dispensers	11/23/2015 4:49 PM
14	I'm most concerned with cleanliness	11/23/2015 3:38 PM

## Q5 What three improvements would you make to the design of public toilets to make the user experience less stressful and more delightful? (one suggestion per box)

Answered: 44 Skipped: 0

Answer Choices	Responses
Most important improvement	100.00% 44
Improvement 2	100.00% 44
Improvement 3	100.00% 44

#	Most important improvement	Date
1	Smell	11/25/2015 6:12 PM
2	Build without gaps under doors or walls.	11/25/2015 12:25 PM
3	Cleanliness, hygiene improvement particularly urine on seats	11/25/2015 12:56 AM
4	Make them with with quality materials and colours that hide dirt	11/24/2015 9:49 PM
5	Automatic cleanliness & hygiene	11/24/2015 5:57 PM
6	safety- I get scared to go into a public toilet	11/24/2015 5:54 PM
7	Self cleaning	11/24/2015 4:12 PM
8	clean, light, airy, larger cubicles	11/24/2015 2:01 PM
9	Cleanliness - of the toilet, of the floors	11/24/2015 1:34 PM
10	Not to use scratchy red brick surfaces as was common in the 80s	11/24/2015 12:58 PM
11	More female toilets	11/24/2015 12:35 PM
12	Quality of amenities ie. Materials, resources such as soap dispensers, effective ways to wash and dry hands (wiping hands on trousers more effective than most electric hand-dryers	11/24/2015 9:47 AM
13	Sensor flushing	11/24/2015 9:37 AM
14	Regular maintenance.	11/24/2015 9:21 AM
15	a sharpie on a string so I can write graffiti	11/24/2015 9:05 AM
16	No touching any service	11/24/2015 8:50 AM
17	cleanliness	11/24/2015 8:08 AM
18	Improved cleanliness	11/24/2015 8:02 AM
19	Bird song	11/24/2015 7:53 AM
20	Toilet seat materials	11/24/2015 7:45 AM
21	Cleanliness and hygiene	11/24/2015 7:31 AM
22	Cleanliness & hygiene	11/24/2015 7:31 AM
23	Cleanliness	11/24/2015 7:31 AM
24	Easy and simple locks to operate - just slide along so you don't panic trying to figure out how to open	11/24/2015 7:15 AM
25	adequate number of toilets to minimise waiting time	11/24/2015 7:12 AM
26	Make the practical but beautiful eg Hundertwasser toilets in Kawakawa	11/24/2015 6:18 AM
27	better ventilation/air circulation	11/24/2015 6:11 AM
28	Hygiene wipes	11/24/2015 5:53 AM
29	Have a proper toilet seat in cubicles	11/24/2015 5:45 AM
30	Space to open door with out climbing over the toilet	11/24/2015 3:55 AM



31	Make sure door lock mechanism is made of high quality material.	11/24/2015 3:18 AM
32	Handles, taps and doorways that do not require hand contact.	11/23/2015 8:32 PM
33	Make them easy to keep squeaky clean	11/23/2015 7:45 PM
34	A secure door handle	11/23/2015 7:28 PM
35	doors that didn't have gaps either at the hinge or latch sides.	11/23/2015 7:13 PM
36	Dislike having to touch the door handle to open upon exit (after washing hands) if it could be pushed with elbow OR even better an open door and walk down a corridor/hall way to exit.	11/23/2015 6:38 PM
37	Airy, sufficient lighting	11/23/2015 6:21 PM
38	Privacy	11/23/2015 6:08 PM
39	better vistas	11/23/2015 5:14 PM
40	Wider stalls. I'm a bigger lady and find it hard to fit into these toilets sometimes, as does my partner, who is not fat, just broad and tall.	11/23/2015 4:51 PM
41	non toxic soaps	11/23/2015 4:49 PM
42	modernise cubicles	11/23/2015 4:39 PM
43	cleanliness	11/23/2015 3:40 PM
44	Seat covers	11/23/2015 3:38 PM
#	Improvement 2	Date
1	Cleaner	11/25/2015 6:12 PM
2	Adequate lighting	11/25/2015 12:25 PM
3	Toilet rolls should be more durable and easier to detach	11/25/2015 12:56 AM
4	Have adequate ventilation to reduce smells.	11/24/2015 9:49 PM
5	Odour removal	11/24/2015 5:57 PM
6	cleanliness	11/24/2015 5:54 PM
7	automatic doors	11/24/2015 4:12 PM
8	hook on back of door to hang bags, so they don't have to go on the floor	11/24/2015 2:01 PM
9	Smell - kids school toilets are shocking!	11/24/2015 1:34 PM
10	To be able to wash hands without water splashing out of basin and all over you	11/24/2015 12:58 PM
11	Flushing that works	11/24/2015 12:35 PM
12	Smells and hygiene	11/24/2015 9:47 AM
13	Easy access bog roll	11/24/2015 9:37 AM
14	Open space with good light & ventilation.	11/24/2015 9:21 AM
15	Good quality, easy to unroll paper	11/24/2015 9:05 AM
16	Toilet paper and soap	11/24/2015 8:50 AM
17	smells	11/24/2015 8:08 AM
18	Auto-flushing toilets	11/24/2015 8:02 AM
19	A view	11/24/2015 7:53 AM
20	Public toilet odour	11/24/2015 7:45 AM
21	Lockable cubicle doors	11/24/2015 7:31 AM
22	Privacy	11/24/2015 7:31 AM
23	Maintenance	11/24/2015 7:31 AM
24	Not fully enclosed to roof and floor - claustrophobic	11/24/2015 7:15 AM
25	pleasant or neutral smell	11/24/2015 7:12 AM
26	Not so noisy	11/24/2015 6:18 AM
27	a way to know if someone is in there without having to look under the door	11/24/2015 6:11 AM
28	Automatic & manual air fresheners	11/24/2015 5:53 AM

29	Clean regularly	11/24/2015 5:45 AM
30	Higher seat for those with poor knees.	11/24/2015 3:55 AM
31	Make sure that there the cubicle is safe.	11/24/2015 3:18 AM
32	Well lit	11/23/2015 8:32 PM
33	Floor to ceiling walks please	11/23/2015 7:45 PM
34	several paper rolls so can cover seat	11/23/2015 7:28 PM
35	The latch to be a better design. Most are smallish and are hard to grip especially if the door doesn't fit well.	11/23/2015 7:13 PM
36	better fresh air - perhaps regular air freshener spray	11/23/2015 6:38 PM
37	Cleanliness	11/23/2015 6:21 PM
38	Go back to male and female	11/23/2015 6:08 PM
39	excellent ventilation	11/23/2015 5:14 PM
40	Some public toilets don't have adequate lighting.	11/23/2015 4:51 PM
41	toilet paper dispensers that work easily	11/23/2015 4:49 PM
42	consistent high level of maintenance	11/23/2015 4:39 PM
43	privacy	11/23/2015 3:40 PM
44	Automatic door openers	11/23/2015 3:38 PM
<b>#</b>	<b>Improvement 3</b>	<b>Date</b>
1	Lightning	11/25/2015 6:12 PM
2	Comfortable seats	11/25/2015 12:25 PM
3	Floors are often wet, perhaps partially drainage grates rather than solid floors	11/25/2015 12:56 AM
4	Have room for a chair in the entrance where it is safe and comfortable for resting or breastfeeding.	11/24/2015 9:49 PM
5	Never ending toilet paper	11/24/2015 5:57 PM
6	lighting	11/24/2015 5:54 PM
7	fan extraction for odours	11/24/2015 4:12 PM
8	female toilets closer (depends on orientation etc) to cater for mothers & kids	11/24/2015 2:01 PM
9	Acoustics - single toilets would be great	11/24/2015 1:34 PM
10	better use of natural, warm lighting as opposed to flickering fluoro lights	11/24/2015 12:58 PM
11	Thicker toilet paper	11/24/2015 12:35 PM
12	Vandalism/general defacing of surfaces and mirrors etc.	11/24/2015 9:47 AM
13	Being able to wash hands and leave bathroom without touching handles or doors	11/24/2015 9:37 AM
14	Hands free facilities are nice.	11/24/2015 9:21 AM
15	entertaining graffiti to read	11/24/2015 9:05 AM
16	Better disable access	11/24/2015 8:50 AM
17	loo seats	11/24/2015 8:08 AM
18	Space to hang handbag (rather than put on floor)	11/24/2015 8:02 AM
19	Aesthetic design	11/24/2015 7:53 AM
20	door handles	11/24/2015 7:45 AM
21	Tiles vs sheeting for walls	11/24/2015 7:31 AM
22	Acoustic privacy	11/24/2015 7:31 AM
23	Lighting	11/24/2015 7:31 AM
24	Bright , light and airy	11/24/2015 7:15 AM
25	hook (at sitting height) from which to hang handbag (to access own hygiene products)	11/24/2015 7:12 AM
26	safe but open with places to sit bags etc	11/24/2015 6:18 AM

27	automated toilet seat cleaning - I saw in Germany you pressed a button and a plastic covering rolled out	11/24/2015 6:11 AM
28	Handy towels for hands, not just dryers	11/24/2015 5:53 AM
29	Avoid having to queue in urinal area when waiting for cubicle	11/24/2015 5:45 AM
30	Water available in the stall for personal hygiene.	11/24/2015 3:55 AM
31	Make sure the cubicle has sufficient privacy.	11/24/2015 3:18 AM
32	Enclosed so bugs can't get in!	11/23/2015 8:32 PM
33	Easy to get at toilet paper, not the great big roll things that don't turn	11/23/2015 7:45 PM
34	a hook for bag or clothing	11/23/2015 7:28 PM
35	Far better ventilation. Not necessarily by the use of toxic automated aerosols that mask smells.	11/23/2015 7:13 PM
36	size of cubicle sometimes very cramped	11/23/2015 6:38 PM
37	Basins with soap and or drying facilities	11/23/2015 6:21 PM
38	Smell	11/23/2015 6:08 PM
39	better cleanliness	11/23/2015 5:14 PM
40	There isn't enough public toilets!	11/23/2015 4:51 PM
41	educating others how to use them without trashing them	11/23/2015 4:49 PM
42	air circulation	11/23/2015 4:39 PM
43	lighting	11/23/2015 3:40 PM
44	Automated water	11/23/2015 3:38 PM

## Q6 Think about all the public toilets you have used. Tell us the most beautiful public toilet facility you have used.

Answered: 42 Skipped: 2

Answer Choices	Responses
Most beautiful public toilet and why:	100.00% 42

#	Most beautiful public toilet and why:	Date
1	Super loos in NZ, clean, light coloured and lots of light.	11/25/2015 6:12 PM
2	Can't recall	11/25/2015 12:25 PM
3	European public toilets are generally clean but you do have to pay 1 or 2 euro	11/25/2015 12:56 AM
4	I cannot recall a beautiful public toilet.	11/24/2015 9:49 PM
5	In Japan - it was immaculate with a seater warmer	11/24/2015 5:57 PM
6	I don't recall having ever seen a beautiful public toilet	11/24/2015 5:54 PM
7	everything automatic and no contact with germs.	11/24/2015 4:12 PM
8	Coolum Beach main beach is quite good	11/24/2015 2:01 PM
9	care in every regard - cleanliness, smell, no water everywhere etc.	11/24/2015 1:34 PM
10	Public toilet at campground in Churwalden Switzerland - floor was heated, music was playing gently in background, very clean, had lots of facilities for kids, had lots of warm timber materials	11/24/2015 12:58 PM
11	Can't think of one that was ever beautiful	11/24/2015 12:35 PM
12	London Underground - so clean, Dyson hand dryers, high quality soap, no vandalism - people obviously appreciate it and want to look after it	11/24/2015 9:47 AM
13	Most 5 star hotels	11/24/2015 9:37 AM
14	The loo in Cornelian Bay is nice.(Tasmania)	11/24/2015 9:21 AM
15	Disabled toilets are nice, lots of room	11/24/2015 9:05 AM
16	None	11/24/2015 8:50 AM
17	chatsworth house public loos near the tourist information office.	11/24/2015 8:08 AM
18	The toilets throughout MONA - clean, elegant and well designed	11/24/2015 8:02 AM
19	Natural fabric toilet on Hume Highway - positioned amongst trees. Lovely rural view	11/24/2015 7:53 AM
20	Sorry. But I could tell you the worst.	11/24/2015 7:45 AM
21	Singapore city clean and secure, with person at entrance taking contributions to upkeep	11/24/2015 7:31 AM
22	The Peninsular Hotel Hong Kong, very clean & had an attendant	11/24/2015 7:31 AM
23	I'd like to know where it is.	11/24/2015 7:31 AM
24	Can't say I specifically know of any beautiful public toilets. Really don't like the ones where you feel trapped in a little box.	11/24/2015 7:15 AM
25	Cannot remember exactly where - sorry.	11/24/2015 7:12 AM
26	Hundertwasser toilet Kawakawa imaginati	11/24/2015 6:18 AM
27	I would say it was beautiful but in Campbelltown in Tasmania they have reliably clean, tidy, smell free public toilets in a park. They're so good that the town has built it's tourism around them.	11/24/2015 6:11 AM
28	Cloudland Bar - so much space & privacy	11/24/2015 5:53 AM
29	Airport toilets in Japan - kept clean	11/24/2015 5:45 AM
30	Have yet to encounter.	11/24/2015 3:18 AM
31	Peregian Beach...sooo clean	11/23/2015 7:45 PM
32	Lost world Guest house outdoor loo, views of nature and mountains	11/23/2015 7:28 PM

33	At The Leela in Mumbai, because it was elegant but also had an attendant on duty. I haven't been to many	11/23/2015 7:13 PM
34	in major shopping complex Robina Town Centre	11/23/2015 6:38 PM
35	Clean, dry floor; pleasant odour, fresh paint; - Goondiwindi	11/23/2015 6:21 PM
36	dont know	11/23/2015 6:08 PM
37	South Bank Parklands Brisbane, because they were opulent and well presented	11/23/2015 5:14 PM
38	I wouldn't say the most beautiful, but Mosman in Sydney have very clean toilets, doesn't cause a great deal of stress to use them, however they close early.	11/23/2015 4:51 PM
39	never	11/23/2015 4:49 PM
40	sorry, I find them all very manky.	11/23/2015 4:39 PM
41	I usually don't ..but La Jolla Shores in Ca USA is fine	11/23/2015 3:40 PM
42	Probably Saxe, doors to the floor, very private and clean	11/23/2015 3:38 PM